

## **1. GENERAL TERMS AND CONDITIONS**

1.1. By using or visiting any part of the website [betboom.com](http://betboom.com) or by creating an account on the website, you agree to the following:

- Terms and Conditions;
- personal data protection policy;
- Privacy Policy;
- rules of any of the games;
- promotional terms, bonuses, and special offers that can be found on the website.

All terms and conditions listed above are hereinafter referred to as "Terms and Conditions".

Please read the Terms and Conditions carefully before accepting them. If you do not agree to accept and comply with them, please do not create an account and do not continue to use the website. Your further use of the website will constitute your acceptance of these Terms and Conditions. The Terms and Conditions come into force on November 1, 2019.

## **2. PARTIES**

2.1. The information on the site is provided by the site operator - Bet Boom N.V., reg. number 136034, with office at Dr. Henry Fergusonweg, 1, Curacao, based in the Netherlands Antilles and principal company registered at Suite 1, 4 Queen Street, Edinburgh EH2 1JE Scotland, UK. The company is fully licensed and regulated by the laws of this country. Excerpts from these terms and conditions containing the pronouns "us", "our", "we" or "company" refer to the respective company with which you are entering into an agreement in accordance with the paragraph above. If you have any questions, please contact us by sending an email to [support@betboom.com](mailto:support@betboom.com)

## **3. AMENDMENTS TO THE TERMS**

3.1. The Company reserves the right to amend, edit, update, and change the Terms and Conditions for a number of reasons, including commercial, legal, and customer service reasons. The updated Terms and Conditions and their effective dates are available on our website. We will notify the customer of any amendments, updates or changes by posting a new version of the Terms and Conditions on the website. The gamblers are responsible for familiarizing themselves with the current Terms and Conditions. The Company advises customers to regularly check for updates to the Terms and Conditions. The Company reserves the right to introduce any amendments to the website operation, software, and the procedure for providing services, as well as to update the requirements that must be met in order to access and use the services in accordance with current legislation, at any time and without prior notice.

3.2. If you do not agree to the amendments, you may stop using our website and close your account by complying with Clause 13 of the present Terms and Conditions. Your continued use of any part of the website after the effective date of the revised Terms and Conditions will automatically be deemed as acceptance of the revised Terms and Conditions, including any additions, deletions, replacements, or other changes to the identifying information relating to the company referred to in paragraph 2.1 of the present Terms and Conditions, regardless of whether you have received the notice or read the revised Terms and Conditions or not.

## **4. LEGAL REQUIREMENTS**

4.1. Under no circumstances may persons under the age of 18 and under the age of majority legally permitted to participate in gambling under the laws of a particular jurisdiction be able to use our website services. The use of the website services by a person under the legal age is considered a violation of the Terms and Conditions. The Company reserves the right to request proof of your age at any stage to ensure that persons under the legal age do not use the website services. The Company has the right to suspend your account and refuse the service if proof of age is not provided or the Company suspects that the service is being used by a person who has not reached the legal age.

4.2. Online gambling may be illegal in some jurisdictions. You understand and accept that the Company is unable to provide you with legal advice or guarantees regarding the legality of your use of the website services. The Company does not claim that the website services comply with the laws of your jurisdiction. You use the services provided by the website at your own choice and discretion and take responsibility for deciding whether the use of the website services is legal in accordance with the applicable laws of your jurisdiction.

4.3. The Company does not intend to provide you with services that could violate the applicable laws of your jurisdiction. You confirm, guarantee, and agree that the use of the website services complies with all applicable laws, statutes, and regulations. The Company is not responsible for any illegal or unauthorized use of our services by you.

4.4. The Company prohibits opening accounts or depositing any funds to users who are citizens of, are located or reside in the Albania, Algeria, Andorra, American Samoa (USA), Anguilla (UK), Angola, Argentina, Australia, Austria, Azerbaijan, Aland Islands (Finland), Antigua and Barbuda, Aruba (Netherlands), Bahamas, Bahrain, Bangladesh, Barbados, Belgium, Belize, Benin, Bermuda (UK), Bonaire, Bosnia and Herzegovina, Botswana, Bulgaria, British Indian Ocean Territory (UK), British Virgin Islands (UK), Bhutan, Brunei, Burkina Faso, Burundi, East Timor, Vatican City, United Kingdom, Hungary, Vanuatu, Gabon, Gambia, Germany, Ghana, Guernsey (UK), Gibraltar (UK), Honduras, Hong Kong (China), Grenada, Greenland (Denmark), Greece, Haiti, Guatemala, Guinea, Guinea-Bissau, Vietnam, Democratic Republic of the Congo, Denmark, Djibouti, Dominica, Dominican Republic, Egypt, Guam (USA), India, Indonesia, Israel, Iraq, Jordan, Western Sahara, Iran, Iceland, Ireland, Italy, Kazakhstan, Cambodia, Cameroon, Cape Verde, Canada, China, Cayman Islands (UK), Cyprus, Kiribati, Qatar, Spain, Cocos Islands (Australia), Yemen, Zambia, Zimbabwe, Colombia, Comoros, Costa Rica, Côte d'Ivoire, Cuba, Kosovo, Kenya, Kuwait, Curaçao (Netherlands), Laos, Latvia, Lebanon, Lesotho, Liberia, Libya, Liechtenstein, Lithuania, Luxembourg, Mauritania, Mauritius, Madagascar, Macao (China), Malawi, Malaysia, Maldives, Mali, Malta, Marshall Islands, Morocco, Mozambique, Moldova, Monaco, Mongolia, Myanmar, Namibia, Nauru, Nepal, Niger, Netherlands, Nigeria, Netherlands Antilles, Nicaragua, Niue (New Zealand), New Zealand, New Caledonia (France), Norway, Oman, Jarvis Island (USA), Isle of Man (UK), Navassa Island (USA), Norfolk Island (Australia), Christmas Island (Australia), Wake Island (USA), Howland Island (USA), Cook Islands (New Zealand), Pitcairn Islands (UK), St. Helena Islands, UAE, Ascension and Tristan da Cunha (UK), Turks and Caicos Islands (UK), Pakistan, Palau, Palestine, Papua New Guinea, Paraguay, Peru, Poland, Portugal, Puerto Rico (USA), Republic of Congo, Kingman Reef (USA), El Salvador, Russia, Rwanda, Romania, Samoa, San Marino, Sao Tome and Principe, Saudi Arabia, North Korea, Northern Macedonia, Northern Mariana Islands (USA), Seychelles, Saint Barthélemy (France), Saint Martin (France), Senegal, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Serbia, Singapore, Sint Maarten (Netherlands), Slovakia, Syria, Slovenia, Solomon Islands, Somalia, Sierra Leone, Sudan,

Suriname, Tajikistan, Thailand, Taiwan, Tanzania, Togo, Tokelau (New Zealand), Tonga, Trinidad and Tobago, Tuvalu, Tunisia, Turkey, Turkmenistan, United States of America, Central African Republic, Chad, Chile, Croatia, Czech Republic, Falkland Islands (United Kingdom), Fiji, Finland, France, French Polynesia (France), Jamaica, Montenegro, South Korea, South Africa, South Sudan, Sri Lanka, Sweden, Switzerland, Uganda, Ukraine, Uruguay, Equatorial Guinea, Eritrea, Estonia, Ethiopia. The list of jurisdictions is subject to change by the Company without prior notice. You agree that you will not create an account or attempt to use your account if you are a citizen of or located in one of these jurisdictions, otherwise your account will be suspended. The Company reserves the right to make decisions on the payment of deposits and any other funds from suspended accounts.

4.5. You are solely responsible for the payment of all taxes and fees applicable to any winnings received as a result of using our website. If winnings are subject to taxation by your local legislative, tax, and other authorities, you are responsible for reporting your winnings and losses to the appropriate authorities.

4.6 The company reserves the right to conduct additional checks, including video verification. In case of failure to pass video verification, the company has the right to block the client.

## **5. ACCOUNT REGISTRATION**

5.1. The customer needs to register an account using an email address, mobile phone number, or social media page in order to be able to use the website services.

5.2. The user confirms that when registering on the website, they provide accurate and reliable information about themselves, and in case of any changes, they will update this information respectively. Failure to do so may result in the application of restrictions, non-execution of transactions (bonuses, winnings), suspension of your account, or inability to provide assistance in recovering your password.

5.3. The customer confirms that they are at least 18 years old and have reached the age of majority that is legally permitted to participate in gambling under the laws of their jurisdiction. If we are unable to verify that you are of legal age, we may suspend your account, and all bets and winnings may be forfeited.

5.4. Users from the Albania, Argentina, Algeria, Andorra, American Samoa (USA), Anguilla (UK), Angola, Argentina, Australia, Austria, Azerbaijan, Aland Islands (Finland), Antigua and Barbuda, Aruba (Netherlands), Bahamas, Bahrain, Bangladesh, Barbados, Belgium, Belize, Benin, Bermuda (UK), Bonaire, Bosnia and Herzegovina, Botswana, Bulgaria, British Indian Ocean Territory (UK), British Virgin Islands (UK), Brunei, Burkina Faso, Burundi, Bhutan, East Timor, Vatican City, United Kingdom, Hungary, Vanuatu, Gabon, Gambia, Germany, Ghana, Guinea-Bissau, Guernsey (UK), Gibraltar (UK), Honduras, Hong Kong (China), Grenada, Greenland (Denmark), Greece, Haiti, Guatemala, Guinea, Vietnam, Democratic Republic of the Congo, Denmark, Djibouti, Dominica, Dominican Republic, Egypt, Guam (USA), India, Indonesia, Israel, Iraq, Jordan, Western Sahara, Iran, Iceland, Ireland, Italy, Kazakhstan, Kenya, Cayman Islands (UK), Cambodia, Cameroon, Cape Verde, China, Cyprus, Kiribati, Qatar, Spain, Cocos Islands (Australia), Yemen, Zambia, Zimbabwe, Colombia, Comoros, Costa Rica, Côte d'Ivoire, Cuba, Kosovo, Kuwait, Curaçao (Netherlands), Laos, Latvia, Lebanon, Lesotho, Liberia, Libya, Liechtenstein, Lithuania, Luxembourg, Mauritania, Mauritius, Madagascar, Macao (China), Malawi, Malaysia, Maldives, Mali, Malta, Marshall Islands, Morocco, Mozambique, Moldova, Monaco, Mongolia, Myanmar, Namibia, Nauru, Nepal, Niger,

Netherlands, Nigeria, Netherlands Antilles, Nicaragua, Niue (New Zealand), New Zealand, New Caledonia (France), Norway, Oman, Jarvis Island (USA), Isle of Man (UK), Navassa Island (USA), Norfolk Island (Australia), Christmas Island (Australia), Wake Island (USA), Howland Island (USA), Cook Islands (New Zealand), Pitcairn Islands (UK), St. Helena Islands, UAE, Ascension and Tristan da Cunha (UK), Turks and Caicos Islands (UK), Pakistan, Palau, Palestine, Papua New Guinea, Paraguay, Poland, Portugal, Puerto Rico (USA), Republic of Congo, Kingman Reef (USA), El Salvador, Russia, Rwanda, Romania, Samoa, San Marino, Sao Tome and Principe, Saudi Arabia, North Korea, Northern Macedonia, Northern Mariana Islands (USA), Seychelles, Saint Barthélemy (France), Saint Martin (France), Senegal, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Serbia, Singapore, Sint Maarten (Netherlands), Slovakia, Syria, Slovenia, United States of America, Solomon Islands, Somalia, Sierra Leone, Sudan, Suriname, Tajikistan, Thailand, Taiwan, Tanzania, Togo, Tokelau (New Zealand), Tonga, Trinidad and Tobago, Tunisia, Turkey, Turkmenistan, Tuvalu, Falkland Islands (United Kingdom), Fiji, Finland, France, French Polynesia (France), Jamaica, Montenegro, South Korea, South Africa, South Sudan, Sri Lanka, Sweden, Switzerland, Uganda, Ukraine, Uruguay, Canada, Central African Republic, Chad, Chile, Croatia, Czech Republic, Equatorial Guinea, Eritrea, Estonia, Ethiopia cannot register and play at betboom.com.

The list of prohibited territories may be updated.

5.5. Only one account is allowed per player, per address of residence, per IP address, and per device. If a user attempts to create more than one account, those accounts may be banned or suspended, and any bets cancelled. Any deposits, winnings, and bonuses received with duplicate accounts may be forfeited. To create a new account, for example, in case of loss of access to the main account, the user must mail a corresponding request to support@betboom.com After opening a new account, the former one will be blocked. If the user notices they have several accounts, they must immediately notify betboom.com about this. Otherwise, the player's accounts may be suspended.

5.6. Betboom.com prohibits customer collusion, as well as the use of any kind of robots or programmed devices in the game. We reserve the right to cancel the results of the game in such circumstances.

5.7. The customer must provide a username and password during the registration process. Ensuring the safety and security of the credentials is a matter of personal disciplinary responsibility. The user must not disclose their personal details. Betboom.com is not responsible for the abuse of the account by third parties if the customer transferred his personal data.

5.8. You agree that it is your responsibility to immediately notify the Company of any unauthorized access to your account or any breach of security by sending a message to support@betboom.com.

5.9. If you have lost or forgotten your credentials, you can recover your password by clicking on the "Remember password" button below the login window.

## **6. ACCOUNT VERIFICATION**

6.1. Betboom.com has the right to carry out additional procedures and means of confirming the identity of the client at any time. Both when processing withdrawals and when crediting deposits.

6.2. The following documents are required for verification:

- photo of the identification document: ID card/passport

- selfie with identification card/passport
- e-wallet

The details in the documents must be clearly visible on the photo. Make sure that there is no glare on the photos. Selfies with documents must show your face and data clearly. We only accept photos of original documents. Photographs of copies, certificates of loss and temporary documents will not be accepted.

6.3. The Casino reserves the right to request confirmation of the address of residence - This may be a rent bill, Wi-Fi payment, a bank statement (where the address of residence is indicated), an agreement with a mobile operator or other document.

Please note that a document confirming the address of residence must be received no later than 90 days.

6.4. We may limit the activities on your account during the verification.

6.5. If any of the information you provide appears false, inaccurate, misleading, or otherwise incomplete, or the information you provide does not match the information in your passport details, we reserve the right to immediately block your account and refuse to provide the website services for you, in addition to any other action in our discretion.

## **7. USERNAME, PASSWORD, AND SECURITY**

7.1. You must not disclose your username and password to anyone after the account creation. If you have lost or forgotten your account information, you can reset your password by clicking on the "Can't log in" link located below the login window.

7.2. You are solely responsible for keeping your password secure and for any activity or transactions made on your account. You are also responsible for all losses on your account that you incur due to the actions of third parties.

7.3. You accept the responsibility to immediately notify the Company of any unauthorized access to your account or breach of security via support@betboom.com. You agree to provide the Company with evidence of such unauthorized access, if required. The Company is not responsible for damages incurred by you as a result of your credentials misuse by another person or for unauthorized access to your account, regardless of whether they were authorized by you or without your knowledge.

## **8. DEPOSITS**

8.1. Betboom.com is not a financial institution. The funds in the customer's account do not earn any interest and cannot be converted between the currencies available on the website.

8.2. The user can take part in the games on the website only if there is a sufficient amount of funds on their account.

8.3. To deposit funds into account, the customer can transfer them from their personal electronic wallet or account through one of the available payment systems. It is allowed to use only bank cards or electronic wallets belonging to the user personally for making deposits. The full name of the bank card holder, as well as personal details in the profiles of any other means of payment used for deposits or payments, must match the user personal details. If we detect a violation of this condition during a security check, all winnings may be confiscated, and the account can be suspended.

8.4. If the customer makes a deposit using a bank card, then the cardholder name must be real and indicated in accordance with the following requirements:

- the field must contain at least 2 words;
- no more than one dot;
- the length of each word must be at least two characters;
- use letters of the Latin alphabet only;
- combinations of the following characters in words and the words themselves cannot be used: “BANK”, “VISA”, “MASTER”, “MAESTRO”, “CARD”, “MOMENT”, “TEST”, “PAYMENT”, “GOLD”, “NAME”, “MC”, “INSTANT”, “EXPRESS”, “EXSPRESS”, “HOLDER”, “DEPOSIT”, “DEBIT”, “CREDIT”, “UNIVERSAL”.

In this case, the supporting documents must be provided if the first or last name of the customer coincides with one of the words indicated above – for example, "Masterov". Please note that the issuing bank or an external provider on their side can perform an additional check of the “holder” parameter and suspend payments on their side.

8.5. The user confirms that the origin of the funds used to top up the account balance is not illegal or unauthorized.

8.6. Betboom.com reserves the right to use additional procedures and means of verifying the customer identity when crediting deposits to the user's account. This may include, for example, a photo of the user with an identity document. Please see the "Account Verification" section of the current Terms and Conditions for more information about the identity verification procedure.

8.7. The User undertakes not to refuse previously conducted transactions, not to cancel them in any way, not to cancel any deposit operation, and to refund and compensate Betboom.com for any expenses incurred by us in the process of making these deposits and returns.

8.8 Money deposited in the casino must be used for gaming activities. Your deposit must be wagered three (3) times for Slots or ten (10) times for the Sports and Cybersports section.

Deposit Wagering Rules:

- Deposit wagering is only available in Slots, Sports and Cybersports.
- Deposit wagering in all other types of games is 0%.
- Bonus money bets are not counted in the wagering deposit
- When betting on Sports/Cybersports, the amount of the bet is taken into account **with a coefficient of 1.3**. Bets with "Refund" and "Cancel" statuses are not taken into account.
- Lost deposit is not subject to wagering

8.8.1 In case of detection of a scheme where a player makes minimum deposits in order to avoid wagering the last large deposit, the Company has the right to request wagering of the amount of deposits made since the last withdrawal, and in case of absence of payments - since the first deposit.

8.9. The Company may reward the customer a bonus under certain circumstances. The conditions for receiving a bonus and its size are displayed in the "Promotions" section on the website or in the "Bonuses" section in your account. If the account has both cash and bonus funds, then the bonus funds will be available for play only after the real funds run out. If the customer withdraws the principal amount of the deposit before the bonus wagering requirements are met, then the bonus funds and any winnings received when playing with the bonus will be deducted from the balance.

8.10. If you try to make a deposit using cryptocurrencies and have not completed the transaction, the commission for the return of this deposit is borne by the customer.

## **9. PAYOUTS**

9.1. You may submit a withdrawal request at any time, provided that all payments made to your account have been checked for unacceptable activity and no payments have been canceled or otherwise reversed.

9.2. We agree on payments up to 24 hours, but we try to do it as soon as possible. If additional verification is required by the provider, the payment period can be extended up to 30 days.

9.3. We reserve the right to carry out additional verification procedures when processing payouts. This may include a request for additional documents.

9.4. The withdrawal must be made to the same means of payment that was used for the deposit. For example, if the winnings were received when betting a deposit made from a Visa card, then the payout must be made to the same Visa card.

9.5. Please note that external payment processors and the User's Bank may charge a fee when processing payments. In the case of deposits or withdrawals with currency conversion, the difference will be deducted according to the exchange rate at the time of the transaction.

9.6. Withdrawal amounts are limited to 5 000 USD per day (or equivalent in another currency), 15 000 USD per week and 50 000 USD per month, unless otherwise specified in the rules of a particular promotion. However, exceptions may be made for players with VIP status.

If the winnings exceed 50 000 USD, the casino reserves the right to divide the payout into monthly payments of no more than 50 000 USD until the entire amount is paid.

The casino can change the withdrawal limits unilaterally, including individually for individual players, without changing the rules. The limits for withdrawal of funds after large winnings will be set individually for each player who received a large win.

9.7. If any funds or bonuses have been mistakenly credited to the customer's account – for example, due to a technical error in the winnings table or an error caused by a human factor, then such funds or bonuses remain the property of the Company and will be debited from the account. If the customer withdraws funds that do not belong to them before the error is detected, then the erroneously paid amount will be considered as the customer's debt to betboom.com, without prejudice to the legal rights of the user. The customer is obliged to immediately notify the support service of our company via [support@betboom.com](mailto:support@betboom.com) or via online chat in case of an erroneous deposit to the balance.

9.8. If suspicious activity is detected, additional verification may be required and the payment period may be extended up to 180 days.

## **10. GAME RULES AND BETTING ON THE WEBSITE**

10.1. You are responsible for ensuring that the details of any of your transactions are correct before confirming your bet in the game.

10.2. There are restrictions on the minimum stake. By default, the minimum stakes are as follows: 0,05 USD.

10.3. There are restrictions on the maximum stake in slots. By default, the maximum stakes are as follows: 5000 USD.

10.4. There are restrictions on the maximum stake in bingo, live casino and TV games. By default, the maximum stakes are as follows: 100 USD.

10.5. The history of your transactions can be found at the link "History of bets" in the Balance section in your account on the website.

10.6. If you have violated these Terms and Conditions, we reserve the right to refuse any transaction requested by you through the website, in whole or in part, at any time. No transaction is considered accepted until you receive the confirmation from us. If you have not received the confirmation that your transaction has been accepted, you need to contact our support service.

10.7. The bet cancellation becomes effective only after we send you the cancellation confirmation. If the request to cancel a trade is not received or processed in a timely manner, you agree that your bet may remain pending and be available for acceptance.

## **11. COLLUSION, MISLEADING ACTIONS, FRAUD, AND CRIMINAL ACTIVITIES**

11.1. The following activities are not permitted and constitute a substantial breach of the Terms and Conditions:

- disclosing information to third parties;
- use of malware and automated players, exploiting bugs in our software;
- fraud on your behalf, including using stolen, cloned, or otherwise illegally obtained credit or debit card information to top up your account;
- participation in any criminal activity, including funds laundering or any other activity with criminal consequences;
- colluding or intending to directly or indirectly engage in any collusive scheme with another player while playing on the website.

11.2. We reserve the right to suspend, withdraw, or cancel any payments or winnings associated with bonus funds received from the Company, such as experience points or bonuses, if we suspect that you are trying to abuse them.

11.3. In case of detection of a fraudulent game scheme or incorrect actions that were committed in order to receive a win by fraudulent means, the Company reserves the right to delay the payment for up to 180 days, for a detailed check of the gaming activity. If a fraudulent game scheme is confirmed, We reserve the right to recalculate the bet with x1 coefficient or cancel the winnings.

11.4. The Company will take all reasonable measures to exclude and identify collusions and their participants; appropriate action will be taken against such persons. We cannot be held responsible for any loss or damage suffered by you or any other player as a result of collusive, fraudulent activities and other illegal transactions or deceit; any action taken in this regard will be in our sole discretion.

11.5. If you suspect that someone is colluding or engaging in fraudulent activity, you must notify us via email as soon as possible.

11.6. We may terminate your access to the website services at any time, without prior notice and block your account if we suspect you of fraudulent activity. In this case, we disclaim the obligation to return or otherwise compensate the funds in your account. We also reserve the right to inform the relevant authorities, and you are obliged to cooperate with the Company in investigating this situation.

11.7. You are prohibited from using our services or software for any illegal or fraudulent activity, or for any illegal or fraudulent transaction, including funds laundering, under the laws of your country of jurisdiction. The Company reserves the right to suspend or block any of your accounts in the system at any time and withhold funds. In this case, you undertake to waive any claims against the Company.

11.8. The standard wager for players is x3 for slots, x1 for sports/cybersports with a 1,3 coefficient. If a player is suspected of fraud actions (determined to be a cheater), his wager will be changed to 30x for casino, and 20x for sports/cybersports.

## **12. OTHER PROHIBITED ACTIONS ON THE WEBSITE**

12.1. It is forbidden to use offensive or aggressive manner of communication or images, profanity, threats, humiliation, or violent actions towards other players and Company employees.

12.2. It is forbidden to upload information to the website in such an amount that may cause malfunctions of the website, as well as to take any actions that may affect the operation of the website in any way, such as the use or distribution of viruses or similar malicious software. Any mass mailing of information is strictly prohibited. It is forbidden to interfere with or distort, delete, or otherwise alter any information located on the website.

12.3. You agree to use the Website for personal entertainment purposes only, and you may not copy the Website or any part of it in any form without our prior written consent.

12.4. You agree not to hack, attempt to hack, access, or otherwise circumvent our security system. If we suspect that you have attempted or are attempting to hack, access or otherwise bypass our security system or software, we will immediately terminate your access to the website services and suspend your account. We also reserve the right to inform the relevant authorities.

12.5. We cannot be liable in any way for any loss or damage that you or a third party may suffer as a result of information technology failures caused by attacks, viruses, or other technologically harmful material when using the website or downloading any materials posted on it, or any links located on the website.

12.6. The Company has the right to inspect and audit the bets made by the player. If it turns out during the inspection that the player has committed fraudulent actions, as well as actions aimed at obtaining an advantage by exploiting vulnerabilities or errors on the website, the Company may decide to restrict access to the website, as well as temporarily or permanently suspend the user account. The decision to return the balance in this case is taken by the Company unilaterally.

## **13. TERMINATING AND BLOCKING AN ACCOUNT**

13.1. You have the right to close your account at any time by contacting us by email: Risk-aml@betboom.com. The letter must be formatted as follows: in the subject line, indicate «Account blocking». In the message itself, your login, the reason for blocking the account and the blocking period.

13.2. Until you get a confirmation that your account has been terminated, you are responsible for any activity on it from the moment you emailed us till the moment your account was terminated by the Company.

13.3. The Company reserves the right to withdraw a commission or the amount you owe the Company before your account is terminated. In the event that your account is deleted, blocked or canceled, no funds that were at the time of closing your account shall be refunded, and no other funds, such as bonuses, additional points, etc., shall be credited to you or cashed out, and further access to your account will not be possible.

13.4. Based on these Terms and Conditions, neither party has any further obligations towards each other in the event of your account cancellation.

13.5. The Company may block or terminate your account, including your credentials immediately without notice in the following cases:

- your account is in any way associated with an account that has been terminated;
- if your account is associated with the existing blocked accounts, we may terminate it, regardless of how it was associated with them, and block the credentials on these accounts as well. Except as provided in the Terms and Conditions, any balance in your account will be returned to you within a certain period of time at your request, after withholding the amount you owe the Company;
- you are trying to hack the system or are colluding;
- you tamper with or attempt to manipulate the software;
- you are using your account for purposes that would be illegal under applicable law, such as trying to access a website from a jurisdiction where gambling is not permitted;

13.6. If your account remains inactive for a long period (6 months or more), we may terminate or suspend your account without notice. In the event of such account termination, the Terms and Conditions will be automatically canceled from the effective date of such cancellation.

13.7. We have the right to terminate both your account and the present Terms and Conditions by sending you a notice to the address specified in the contact information. We will refund your account balance in the event of any such cancellation by us, except cases when such termination is consistent with Section 11 "Collusion, Misleading Actions, Fraud, and Criminal Activity" or Section 17 "Breach of Terms and Conditions" of these Terms and Conditions. 13.8. The Company has the right to cancel the withdrawal of funds for checking and auditing the bets made by the player if they are of a suspicious nature. At the time of verification, access to the account may be restricted until the circumstances are clarified.

## **14. SYSTEM ERRORS**

14.1. In case of any failure in the system or an error in the game, the Company will try to fix the situation as soon as possible. We shall not be held responsible for any information technology failures caused by the equipment operation used by you or other players to access the website, or for failures in the operation of your Internet service provider or the provider of other players.

## **15. ERRORS OR FAULTS**

15.1. Certain circumstances may arise in the process of using the website services, when the bet was accepted or the payment was made with errors on the part of the Company – for example, incorrect setting of the conditions of game bets on our part.

15.2. The Company reserves the right to limit or cancel any bet.

15.3. If you used funds that have been credited to your account or transferred to you by mistake to place subsequent bets or participate in a game, we may cancel such bets or any winnings that you may receive using such funds; if we have already paid you funds from such bets or games, then such amounts will be deemed to be transferred to you in trust, and you will be required to return them to us at our first request.

15.4. Neither we nor our partners or suppliers shall be liable for any damages, including loss of winnings, resulting from an error on your or our part.

15.5. The Company, its licensees, distributors, subsidiaries, affiliates, and all employees and directors shall not be liable for any loss or damage that may be caused by the interception or misuse of any information transmitted over the Internet.

## **16. DISCLAIMER OF LIABILITY**

16.1. You agree that it is entirely up to you whether to use the services or not, and you do so entirely at your own choice, discretion, and risk.

16.2. The website operates in accordance with the Terms and Conditions described on this website. We make no further representations or warranties with respect to the website or the services offered on it and hereby exclude our liability, to the extent permitted by law, for all implied warranties.

16.3. The Company is not liable for contracts, violations, negligence, any damages or losses caused, including loss of data, income, prestige, reputation, as well as for any losses that we cannot currently foresee. The Company is not responsible for the content of any of the websites that may be accessed through our website.

## **17. BREACH OF THE TERMS AND CONDITIONS**

17.1. You agree to fully indemnify us for any legal claims, liability, costs, or expenses, including legal fees and any other costs that may arise as a result of your breach of these Terms and Conditions:

- your violation of the Terms of Use;
- your violation of the law or the rights of third parties;
- use of access to the services by any other person using your user credentials, with or without your permission;
- acceptance of any winnings received in this way.

In cases where you violate these Terms and Conditions, we reserve the right to do the following:

- send you a notice that you break the Terms and Conditions and demand that you stop violating;
- suspend your account;
- block your account without prior notice;
- withdraw the amount of payouts, bonuses or winnings that you have acquired as a result of any violation from your account.

17.2. We have the right to block your account if you fail to comply with any of the Terms and Conditions.

## **18. INTELLECTUAL PROPERTY RIGHTS**

18.1. The content of the website is subject to copyright and other proprietary rights owned by the Company or used under license from third party copyright holders. All downloadable or printed materials contained on the website may only be downloaded to one personal computer and printed solely for personal and non-commercial use.

18.2. Under no circumstances does the use of the website grant the user any rights to intellectual property owned by the Company or any other third party.

18.3. No use or reproduction of the trade name, trademarks, logos or other creative materials displayed on this website is permitted.

18.4. You shall be held responsible for any damages, costs or expenses arising out of or due to any prohibited activity. You must notify the Company immediately upon becoming aware of the commission of any of the prohibited activities by any person and provide the Company with the necessary assistance in conducting any investigations, taking into account the information provided by you in this regard.

## **19. YOUR PERSONAL DETAILS**

19.1. We are required to comply with data protection requirements in the manner in which the Company uses any personal information collected in the course of your visit to the website. Therefore, we are committed to keeping your personal details private. The Company shall process any personal information provided by you strictly in accordance with the Privacy Policy.

19.2. By providing your personal details to us, you allow us to process them for the purposes described by the website administration in the Terms and Conditions or Purposes of the website or for compliance with legal or regulatory obligations.

19.3. The Company policy is not to disclose any personal details to anyone other than employees who need access to your information in order to provide services to you.

19.4. We keep copies of all correspondence received from users, including copies of all emails, in order to accurately record all information received.

## **20. COMPLAINTS AND NOTICES**

20.1. If you wish to submit a claim relating to the website, you must contact customer support regarding your claim as soon as reasonably practicable.

20.2. You agree that the records on the server will act as the final evidence in determining the outcome of any claim in the event of any dispute.

20.3. You acknowledge that outcome of the games on the website is determined by our random number generator, which randomly generates events, and you accept the outcome of all games. In case of any discrepancy between the game results on your computer and the results on our server, the results on our server will be final and binding. In case of discrepancies between the information displayed on your screen and the balance in your account, the balance available on the Company's server is considered the balance in your account, and this decision shall be final and binding. Any amounts from your account will be lost if the result is human error or technical failure.

## **21. INTERPRETATION**

21.1. The original text of the Terms and Conditions is written in Russian, and any interpretation thereof must be based on the original Russian language. If the Terms and Conditions or any documents or notices associated with them are translated into any other language, then the Russian version takes precedence.

## **22. TRANSFER OF RIGHTS AND OBLIGATIONS**

We reserve the right to transfer, assign, and sublicense or pledge the Terms and Conditions, in whole or in part, to any person without your consent, provided that such assignment will be on the same Terms and Conditions, no less beneficial to you.

## **23. FORCE MAJEURE**

23.1. The Company shall not be liable in the event of failure or delay in the performance of any of our obligations under the Terms and Conditions, the violation of which is caused by force majeure, including natural disasters, wars, civil unrest, interruptions in public communication networks or services, industrial disputes or DDoS attacks and similar Internet attacks that may have adverse consequences.

23.2. Our activities are considered to be suspended for the duration of the force majeure event, and there is a delay in the performance of obligations during this period. We will use all our available resources to address the force majeure or seek a solution by which the Company could fulfill its obligations despite the force majeure.

## **24. DISCLAIMER**

24.1. If we fail to secure the strict performance of any of your obligations or we fail to exercise any of the rights or legal remedies to which we are entitled, this in no way constitutes a waiver of such rights or legal remedies and does not relieve you of such obligations.

24.2. None of our waivers of any of the obligations of the Terms and Conditions shall be legally binding unless formally worded and communicated to you in writing in accordance with the foregoing.

## **25. SEVERABILITY OF THE AGREEMENT**

25.1. If any of the Terms and Conditions become invalid, illegal or in any way unenforceable, such term, condition or provision will be to the appropriate extent severed from the remaining terms, conditions, and wordings, which will remain in full force and effect as provided by law. The part which is deemed invalid or unenforceable shall be amended in accordance with applicable law in order to reflect our original intent as closely as possible.

## **26. LEGISLATION AND JURISDICTION**

The present Terms and Conditions shall be governed by and construed in accordance with the laws of Curacao, and you irrevocably submit to the exclusive right of the courts of Curacao jurisdiction to settle any dispute, including claims for indemnification and counterclaims, which may arise in connection with the creation, validity, effect, interpretation, action or legal relations established by the Terms and Conditions or in any way arising from the Terms and Conditions.

## **27. LINKS**

27.1. The website may contain links to other websites which are beyond the Company's control and not mentioned in these Terms and Conditions. The Company is not responsible for the content of any third party websites, the actions or omissions of their administrators, nor for the

content of third party advertising and sponsorship on these websites. Hyperlinks to other websites are provided for informational purposes only. You use any such links at your own risk.

## 28. PROMOTIONS

### 28.1. Casino bonus wagering:

Bonus wagering is subject to the following conditions:

- For slots games, the wagering % depends on the RTP of the game:

for games with RTP below 96 - 100%

for games with RTP 97 - 80%

for games with RTP 98 - 60%

for games with RTP 99 - 30%

for games with RTP more than 99 - 10%

Games with type Slots that are not eligible for wagering: see clause 29 of the Terms and Conditions.

- Poker, Video poker, Roulette, Baccarat, Blackjack, Table games, Lotteries, Scratch cards, Bingo, Keno – 0%
- Live Casino section - 0%
- Live-games / TV-games section - 0%
- Aviator - 0%
- Sports and Esports - 0%

### 28.2. Wagering bonuses for the Sports/Esports sections:

Wagering takes into account 100% of all bets.

Categories not available for wagering: eFootball and eBasketball.

Compliance with the bonus wagering requirements must occur within the validity period of the bonus activated by the player. Bets can be made on events, the calculation of which comes within the framework of the bonus.

At the end of this period, the bonus account is automatically reset by the system, and all winnings at unsettled rates from the bonus account are burned out.

### 28.3. Experience and levels.

The Company rewards loyal and regular players, providing them with the opportunity to earn experience points – EXPs, which are used to level up their status in the casino. EXPs are accumulated automatically when making bets from the player's real balance. You will be awarded a certain level depending on the amount of EXPs accumulated during the game. The player receives individual privileges, additional promotions, and bonuses with each new level.

### 28.4. Cashback.

The player can return a certain percentage of the bets made over the past week every Tuesday.

The complete return formula looks as follows:

Cashback = (bets amount - winnings amount) \* Cashback %

The percentage of cashback depends on the level of the Player:  
at the casino:

- Level 1 – 10: 5%;
- Level 11 – 20: 6%;
- Level 21 – 40: 7%;
- Level 41 – 60: 8%;
- Level 61 – 80: 9%;

- Level 81 – 100: 10%.

in sports:

- Level 1 – 10: 5%;
- Level 11 – 20: 6%;
- Level 21 – 40: 6,5%;
- Level 41 – 60: 7%;
- Level 61 – 80: 7,5%;
- Level 81 – 100: 8%.

28.4.1. The minimum bet return amount to receive the bonus depends on the currency and is equal to the following:

- 1 USD;

28.4.2. Returns are not available for players with a disabled ability to receive gifts for any of the reasons, as well as for players with a temporary or permanent account block.

28.4.3. Some free spins (both stand-alone bonuses and those included in the deposit bonus) can be credited in stages: the first part is received immediately, and the rest is received after 24 hours.

28.5. If the Company believes that you are attempting to abuse the lack of required information under current conditions or are attempting to abuse returns, rates, bonuses, promotions or other incentives using prohibited strategies, then it may in its sole discretion ban, withhold or refuse to pay you a return, refund of bets or other promotions, reverse a policy regarding you, temporarily or permanently block your access to the services or block your account. The Company shall not be obliged to reimburse you for any funds that may be in your accounts, as well as to return funds that were lost when placing bets.

28.6. Any promotions cannot be regarded as an obligation of the company to the player. We are not responsible for errors in promotions caused by third parties such as game manufacturers. The Company makes every possible effort to prevent such errors but does not assume responsibility for their occurrence.

## **29. BONUS FUNDS**

29.1. You can be rewarded with bonuses at your registration or when already being a player in our casino. You can refuse to receive all or any individual bonus in our casino at any time by contacting the customer service center, sending a message to our online chat, or through the interface in the player profile. It is important that you understand the Terms and Conditions of each bonus that is available to you. This section contains the general Terms and Conditions for using bonuses at our casino. Each bonus may have accompanying Terms and Conditions which will be made available to you at the time you accept the bonus offer.

29.2. All bonuses are based on the following rules:

- the bonus amount is added to a separate balance and kept separate from your cash balance;
- when wagering a bonus, real funds are spent first, and only then bonus funds. It is impossible to wager the bonus only with bonus funds, if there are funds on the player's account;
- bonuses can be used in certain games, which are indicated on the bonus promotion page;
- all winnings are credited to your cash balance and cannot be withdrawn until the bonus wagering requirements are met.
- on activation of any of the available deposit free bonuses, the rest are canceled;
- on activation of any of the available bonuses for the next deposit, the rest are canceled.

Make sure you carefully read all the Terms and Conditions related to the bonuses. Only one bonus can be valid per special event, unless otherwise approved by our casino. The number of bonuses valid for wagering can vary at any given time.

### 29.3. Bonus wagering.

Bonus wagering refers to the amount of wagers you must wager before the bonus is transferred to your cash balance.

- Casino bonuses must be wagered in the Slots section, in the Bonus Wagering tab;
- The bonus can be wagered in both the Sports and Cybersports sections at the discretion of the user. Unless the Freebet is granted for a specific game category and event.
- Winnings from the free bet are credited to the bonus balance minus the amount of the free bet.
- Bet cashout option is not available for FreeBet.
- The redeemed bet is removed from the wagering progress of the bonus.

The bonus wagering will be specified in the rules for each specific bonus and will be presented as a multiplier from the size of the bonus or the amount of the bonus and the deposit made at the same time. The percentage of the bet that goes towards the redemption of the bonus wagering for different games may differ in different bonuses, but this will be stipulated in the rules for a specific bonus. Please read the rules for each bonus carefully.

29.4. Our casino reserves the right to view transaction history and logs for any reason and at any time. If the abuse of the use of bonuses by the player is revealed during such a review, the Company has the right to cancel the bonuses for this player. If the casino administration determines that the player is using a bonus or other promotion for the sole purpose of obtaining a positive result using known methods aimed at safe wagering of the said bonus, then such player may be subject to the measures described in Clause 29.3.

29.5. We reserve the right to amend, edit, and supplement the rules and conditions for using bonuses at any time. It is the responsibility of the players to regularly review the Terms and Conditions.

29.6. The bonus is automatically canceled if the amount on the game balance is less than 0.5 USD or the equivalent in another currency. Please note that the strategy of delaying bonus rounds is also prohibited. In such cases, any winnings may be confiscated.

## **30. NETENT GAMES**

When using games from NetEnt, the privacy policy of this company also applies. You can find it [here](#).

### 30.1. Absolute Restriction

NetEnt will not permit NetEnt Casino Games to be supplied to any entity that operates in any of the below jurisdictions (irrespective of whether or not NetEnt Casino Games are being supplied by the entity in that jurisdiction) without the appropriate licenses. Belgium, Bulgaria, Colombia, Croatia, Czech Republic, Denmark, Estonia, France, Italy, Latvia, Lithuania, Mexico, Portugal, Romania, Spain, Sweden, Switzerland, United Kingdom, United States of America.

### 30.2. Blacklisted Territories

All NetEnt Casino Games may not be offered in the following territories: Afghanistan, Albania, Algeria, Angola, Australia, Bahamas, Botswana, Belgium, Bulgaria, Colombia, Croatia, Czech Republic, Denmark, Estonia, Ecuador, Ethiopia, France, Ghana, Guyana, Hong Kong, Italy, Iran, Iraq, Israel, Kuwait, Latvia, Lithuania, Mexico, Namibia, Nicaragua, North Korea, Nigeria, Pakistan, Panama, Philippines, Portugal, Romania, Singapore, Spain, Sweden, Switzerland,

Sudan, Syria, Taiwan, Trinidad and Tobago, Tunisia, Uganda, United Kingdom, United States of America, Yemen, Zimbabwe.

### 30.3. Blacklisted Branded Games Territories

The following NetEnt Branded Games have some further restrictions in addition to the Blacklisted Territories set out above:

- In addition to the jurisdictions set out in paragraph 2, Planet of the Apes Video Slot must not be offered in the following territories: Azerbaijan, China, India, Malaysia, Qatar, Russia, Thailand, Turkey, Ukraine.
- In addition to the jurisdictions set out in paragraph 2, Vikings Video Slot must not be offered in the following jurisdictions: Azerbaijan, Cambodia, Canada, China, France, India, Indonesia, Laos, Malaysia, Myanmar, Papua New Guinea, Qatar, Russia, South Korea, Thailand, Turkey, Ukraine, United States of America.
- In addition to the jurisdictions set out in paragraph 2, Narcos Video Slot must not be offered in the following territories: Indonesia, South Korea.
- In addition to the jurisdictions set out in paragraph 2, Street Fighter Video Slot must not be offered in the following territories: Anguilla, Antigua & Barbuda, Argentina, Aruba, Barbados, Bahamas, Belize, Bermuda, Bolivia, Bonaire, Brazil, British Virgin Islands, Canada, Cayman Islands, China, Chile, Clipperton Island, Columbia, Costa Rica, Cuba, Curacao, Dominica, Dominican Republic, El Salvador, Greenland, Grenada, Guadeloupe, Guatemala, Guyana, Haiti, Honduras, Jamaica, Japan, Martinique, Mexico, Montserrat, Navassa Island, Paraguay, Peru, Puerto Rico, Saba, Saint Barthelemy, Saint Eustatius, Saint Kitts and Nevis, Saint Lucia, Saint Maarten, Saint Martin, Saint Pierre and Miquelon, Saint Vincent and the Grenadines, South Korea, Suriname, Turks and Caicos Islands, United States of America, Uruguay, US Virgin Islands, Venezuela.
- In addition to the jurisdictions set out in paragraph 2, Fashion TV Video Slot must not be offered in the following territories: Cuba, Jordan, Turkey, Saudi Arabia.
- Universal Monsters (Dracula, Creature from the Black Lagoon, Phantoms Curse and The Invisible Man) may only be played in the following territories: Andorra, Austria, Armenia, Azerbaijan, Belarus, Bosnia and Herzegovina, Cyprus, Finland, Georgia, Germany, Greece, Hungary, Iceland, Ireland, Liechtenstein, Luxembourg, Malta, Moldova, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Russia, San Marino, Serbia, Slovakia, Slovenia, Turkey and Ukraine.

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